

**Terms and Conditions for AirAsia Flights
Social Media Contest Giveaway September 2024**

Introduction

1. This AirAsia Flights + Add-Ons Social Media Contest Giveaway September 2024 Social Media Contest Giveaway (“**Event**”) is organised by AirAsia Berhad (“**Organiser**”).
2. The Event will be held on AirAsia’s Instagram account “flyairasia”.
3. This Event is governed by the terms and conditions set out hereunder (“**Specific T&C**”) and the Event’s General Terms and Conditions which can be found at <https://www.airasia.com/aa/about-us/en/gb/event-general-terms-and-conditions.html> (“**General T&C**”).

Event Period

4. This Event will commence from 17:30 hour (GMT+8) on 27 September 2024, and end at 23:59 hour (GMT+8) on 4 October 2024 (“**Event Period**”). The Organiser reserves the right to amend or extend the Event Period at any time as it deems fit without prior notice and/or liability to any participant (“**Participants**”).

Event Requirements

5. To qualify for and participate in this Event, Participants must fulfil all of the following requirements for the duration of the Event Period (“**Event Requirements**”):-
 - a. must be at least eighteen (18) years old and possess valid identification documents;
 - b. must be a citizen of Malaysia and is located in Malaysia, as determined by the IP (Internet Protocol) geo-location detection on the Participants’ Instagram accounts;
 - c. must have a valid and active Instagram account and with their Instagram profile set to ‘public’ for the duration of the Event Period; and
 - d. must adhere to the event mechanism as outlined hereunder.

Event Mechanism

6. When participating in the Event during the Event Period, the Participants must adhere to each of the steps outlined in the event mechanism below (“**Event Mechanism**”) :
 - i. Participants must first ‘follow’ the account on Instagram: [@flyairasia](#);

- ii. Participants must find the four (4) hidden words in the image which will be posted on @flyairasia Instagram account during the contest (“**Post**”), and leave a comment on the four (4) correct hidden words in the comment section under the said Post; and
 - iii. Participants must tag at least three (3) other Instagram accounts in the comment section.
7. Each Participant must successfully complete each of the three (3) steps outlined in the Event Mechanism above in order to qualify for one (1) valid entry to the Event.
 8. Each Participant is allowed to submit only one (1) valid entry. Multiple comments by the same Participant will not increase their chances of winning. Only the first comment submitted will be considered as the valid entry.
 9. Participants who fail to meet the Event Requirements and fail to fulfil the Event Mechanism will be disqualified from the Event, and Participants will be removed from consideration without notice and liability towards the Organiser.

Prize

10. There are two (2) prizes for this Event, which are as follows (“**Prize**”):

Prize	Total Number of Winner	Validity Period
- One pair of AirAsia return flights to any domestic AK routes	One (1)	6 months validity
- One pair of AirAsia return flights to any domestic AK routes	One (1)	6 months validity

11. The Prize will be issued in the form of AirAsia’s complimentary E-voucher with a fixed validity period of six (6) months and must be utilised before expiry of the validity period. For the avoidance of doubt, the validity period will commence six (6) months from the date of issuance of the E-voucher, which is the date it is received via email. The E-Voucher applies only to the base fare of the flights and excludes all other charges (such as relevant airport taxes and fees, insurance surcharge, service fees and baggage fees, travel insurance and any travel documentation charges and taxes). The Prize is also subjected to further terms and conditions as stated on the complimentary E-voucher.

Announcement of Winner

12. Subject to these Specific T&C, a total of two (2) Participants who meet the Event Requirements and strictly adhere to the Event Mechanism will be selected as the two (2) winners of this Event (collectively referred to as “**Winners**” and individually referred to as “**Winner**”), and each Winner will receive one Prize.
13. For clarity purposes, each Winner will receive two (2) return flights to any domestic destination in Malaysia.
14. The Winners will be announced via their Instagram handles in the comment section under the said Post on the @flyairasia Instagram account within five (5) working days after the end of the Event Period (“**Winner Announcement Date**”), together with the redemption instructions, *i.e.* Winners are required to furnish the Organiser with their personal details and email address for the purposes of issuance of E-Voucher by sending the required details through a “Direct Message” to @flyairasia Instagram account. Kindly note that only the individual named as the Winner in the said post is entitled to redeem and utilise the E-Voucher.
15. In the event the Winner is unreachable or fails to contact the Organiser to claim their Prize within five (5) working days after the Winner Announcement Date, the Organiser shall reserve the right at its sole discretion to automatically disqualify the Winner without any further notice and/or assigning any reasons. The Organiser’s decision shall be final and no correspondence nor complaint by any Participant shall be entertained.

Miscellaneous

16. For avoidance of doubt, any other costs or expenses including but not limited to passports, visas, meals, hotel transfers, ground transportation, accommodation cost or any other personal expenses shall be borne by the respective Winner and the Organiser shall not be responsible for any costs or expenses incurred by the Winner in relation to the Event and the utilisation of the Prize.
17. AirAsia reserves the right at its sole discretion to cancel, terminate, or suspend the Prize with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination or suspension by AirAsia shall not entitle the Winners to any claim or compensation against AirAsia for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
18. AirAsia retains the right to substitute the Prize with another of similar value in the event the original Prize offered is not available due to circumstances beyond its reasonable control.

19. The Prize is not for sale and cannot be exchanged for cash. The Prize is invalid for use if it is altered, tampered, transferred, purchased, sold, or prohibited by law.
20. The Prize redemption period cannot be extended once it has expired, and the Prize shall be deemed surrendered and/or forfeited.
21. The Prize is non-refundable, non-transferable, and non-exchangeable for any other benefits in kind.
22. AirAsia accepts no responsibility for any damage, loss (including but not limited to direct, indirect and consequential loss), liability, injury, inconvenience or disappointment incurred or suffered by the Winners in connection with the redemption of the Prize.
23. AirAsia shall not be liable for any failure to comply or for any delay in performing its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not limited to weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, epidemic and pandemic as pronounced by the World Health Organisation, inevitable accidents, supervening legislation or any other circumstances of whatsoever nature beyond the control of AirAsia.
24. The General T&C may be amended from time to time, hence, you are advised to review it periodically to stay informed of such modifications. In the event of any conflict or inconsistency between the Specific T&C and any terms and conditions set forth in the General T&C or E-Voucher, the Specific T&C shall prevail.
25. The Specific T&C are governed by the laws of Malaysia and subjected to the exclusive jurisdiction of courts in Malaysia.
26. AirAsia reserves the right to alter any flight according to commercial and operational reasons. Please refer to AirAsia AK Flights' Terms & Conditions of Carriage in <https://www.airasia.com>.
27. For completion, the terms and conditions of this Prize is also subjected to the Flights General Terms and Conditions, Terms of Use, and AirAsia's Privacy Statement, which are all available on <https://www.airasia.com>, and any other AirAsia's policies available on https://www.capitala.com/corporate_governance.html.