

Terms and Conditions for the AirAsia 12.12 Sale Campaign

Introduction

1. This AirAsia 12.12 Sale Campaign (“**Event**”) is jointly organised by MOVE Travel Sdn. Bhd. (formerly known as AirAsia Com Travel Sdn. Bhd.) (Registration No: 201301020508 (1050338-A) (“**Organiser 1**”), BIGLIFE Sdn. Bhd. (Company No.: 201001040731) (“**Organiser 2**”) and BIGPAY Malaysia Sdn. Bhd. (Registration No: 200501037531 (719679-A) (“**Organiser 3**”) (collectively referred to as the “**Organisers**”).
2. This Event runs concurrently in Malaysia, Thailand, Indonesia, Cambodia, China, Hong Kong, Singapore and Australia. (“**Participating Regions**”). This Event will be implemented on the AirAsia MOVE website at <https://airasia.com> and AirAsia MOVE mobile application (collectively referred to as the (“**Dedicated Platforms**”).
3. This Event is governed by the terms and conditions set out hereunder (“**Specific T&C**”) and the Event’s General Terms and Conditions which can be found at <https://www.airasia.com/aa/about-us/en/gb/event-general-terms-and-conditions.html> (“**General T&C**”).

Event Period

4. For the All-in Fare, Bonus AirAsia points and the Value Pack, these Events will commence from 00:01 (GMT+8) on 12 December 2024 , and end at 23:45 (GMT+8) on 14 December 2024 or upon complete utilisation of the total allocation of Event Benefits pursuant to this Event, whichever comes first (“**Event Period**”).
5. The Organisers reserves the right to amend or extend the duration of the Event Period at any time without prior notice and/or liability to any Participants.

Event Requirements

6. For a person to participate in this Event (“**Participants**”) and be entitled to the Event Benefits, the Participant must fulfill the following requirements during the Event Period (“**Event Requirements**”) :
 - a. For the All-in Fare & Bonus AirAsia points - Must be a valid and existing AirAsiamember (having subscribed and registered for membership under the loyalty and

rewards program operated by BIGLIFE Sdn. Bhd. under the name “AirAsia rewards”) and have a unique registration number known as the “AirAsia member ID” issued by BIGLIFE Sdn. Bhd. at the point of participation in the Event. In the event the Participant is not a registered AirAsia member at the time of the Event Period, the Participant is required to sign-up as an AirAsia member via Dedicated Platforms before participating in the Event. Any registration of AirAsia membership made after the Event Period shall not be entitled to to the All-in fare;

- b. For the BigPay Promo (Malaysia only) - Must be located in Malaysia based on the Internet Protocol geo-location detection. Must have a valid BigPay wallet linked to the AirAsia account (can be done on the Dedicated Platforms), at the payment page of the Dedicated Platforms;
- c. For the BigPay Promo (Thailand only) - Must be located in Thailand based on the Internet Protocol geo-location detection. Must be a cardholder of BigPay Visa physical or virtual card in Thailand and perform first-time transaction with BigPay on the Dedicated Platform;
- d. For the Duty-free discount - Must be located in Malaysia or Indonesia based on the Internet Protocol;
- e. Must be located in the Participating Regions based on the Internet Protocol geo-location detected; and
- f. Must comply with the Event Mechanism (hereinafter defined).

Event Benefits

- 7. During the Event Period, subject to fulfilling the Event Requirements and the Event Mechanisms as stated in this Terms & Conditions below, eligible Participants may be entitled to the following benefits:
 - a. All-in Fare (defined further in Clause 8) for one-way AirAsia flights or Base Fare (defined further in Clause 8) for selected routes for flight codes AK, FD, QZ, KT and D7 (“**Eligible Routes**”). Please refer to Appendix 1 to this Specific T&C for the routes which are eligible for the All-in Fare/ Base Fare;
 - b. Hotel Promo Code;
 - c. Value Pack ;
 - d. Bonus AirAsia points;
 - e. BigPay Promo - Malaysia and Thailand only;
 - f. Duty-free discount - Malaysia and Indonesia only; and
 - g. Asean Explorer Pass discount

collectively to be referred to as “**Event Benefits**”.

Event Mechanism

8. All-in Fare mechanism:

Participants who adhere to the Event Mechanism below during the Event Period are eligible to book an All-in Fare or Base Fare for the Eligible Routes. For clarity: (i) All-in Fare means the seat price, airport taxes, the MAVCOM fee (only applicable in Malaysia), fuel surcharges, and any other applicable fees based on respective country requirements are included in the fare. (“**All-in Fare**”).

- a. Participants must perform a successful purchase (fully paid and confirmed) on selected one-way fare classes of AirAsia Flights for the Eligible Routes with flight codes AK, D7, FD, QZ and KT during the Event Period, with the travel period between 6 January 2025 - 28 February 2025 (both dates inclusive).
- b. For the avoidance of doubt, the All-in Fare only applies to AirAsia Flights which can be filtered by selecting the ‘AirAsia flights only’ option.
- c. The Eligible Routes must be purchased from point of sale countries of Malaysia, Thailand, Indonesia, Cambodia, China, Hong Kong, Singapore and Australia.
- d. The All-in Fare and Base Fare seats to be purchased by the Participants is limited for each flight, and is further subject to availability.
- e. The All-in Fare and Base Fare does not include add-ons and ancillaries including but not limited to baggage, seats, meals and insurance.
- f. For the avoidance of doubt, Participants cannot apply any ongoing discounts or promotions to All-in Fare and Base Fare flight tickets.

9. Hotel Promo Code mechanism:

Participants who adhere to the Event Mechanism below during the Event Period are eligible to redeem a Hotel Promo Code for any hotel booking worldwide made through the Dedicated Platforms during the Event Period by selecting the promo code “MOVE1212” (“**Hotel Promo Code**”) subject to a minimum spend requirement.

- a. Participants must perform a successful purchase (fully paid and confirmed) on hotels during the Event Period, with the stay period between 6 Jan - 28 Feb 2025 (both dates inclusive).
- b. The Hotel Promo Code is applicable to the total transaction of Hotels booking only.
- c. The Hotel Promo Code is only applicable to the Pay Now option and is not applicable to the ‘Pay Later’ or ‘Pay at the Hotel’ options in the Dedicated Platforms.
- d. Participants are limited to redeeming the Hotel Promo Code only once during the Event Period.
- e. The Hotel Promo Code is not stackable with any ongoing promotions and/or discounts.
- f. This Hotel Promo Code is not for sale, non-refundable, non-exchangeable, non-transferable and are not redeemable for money, money’s worth or other discount.
- g. The Hotel Promo Code cannot be applied retrospectively to any past purchase(s) and/or transaction(s). Participants shall be responsible to ensure that the Hotel Promo Code has been successfully reflected on the checkout page before completing the transaction.

- h. The Organiser reserves the right to cancel the hotel booking if it is detected that multiple bookings are made by the same user/Participant despite booking under different guest names.
- i. The value of the Hotel Promo Code and the minimum spend amount is as stipulated in the table below:

Regions	Hotel Promo Code Value	Minimum Spend
Malaysia	MYR60	MYR400
Thailand	THB450	THB3,000
Indonesia	IDR200K	IDR1.4 million
Philippines	PHP700	PHP5,000
Singapore	SGD17	SGD115
Australia	AUD20	AUD140
Other regions	USD13	USD90

- j. The final amount charged must be above the minimum spend requirement as stipulated above. The minimum spend requirement shall be based on the amount after deductions (if any) from usage of 'AirAsia points', credits, or any other applicable discounts and promotions.
- k. The Organiser is not obligated to honor the Hotel Promo Code should the payment method be rejected for any reason whatsoever, without notice or liability.
- l. The Organiser reserves rights to modify any terms and conditions of the marketing activity without prior notification as well as the right to arbitrate any controversy that may occur as a result of this activity.
- m. The Hotel Only Terms and Conditions which can be found at <https://www.airasia.com/aa/about-us/en/gb/hotel-only-terms-and-conditions.html> also applies to this Event.

10. Value Pack mechanism:

This Value Pack is bundling a selection of pre-book add-ons (including 20 kg baggage allowance, standard seat selection, in-flight meal & On-time Guarantee) which the Participant can purchase at the time of the initial booking with saving up to 20% ("**Value Pack**").

- a. This Value Pack is only available at the initial booking stage. For the avoidance of doubt, this Value Pack cannot be purchased during self-check in or at any other time after the transaction has been completed.
- b. This Value Pack FAQ can be found at https://support.airasia.com/s/article/Value-Pack-Bundle-of-Add-Ons?language=en_GB.

11. Bonus AirAsia Points mechanism:

Participants who have purchased an All-in Fare as offered in this event are eligible to receive an additional 500 AirAsia points ("**Bonus AirAsia Points**").

- a. The Bonus AirAsia Points shall be awarded on a first-come-first-serve basis subject to the availability of the total allocation of 1 million Bonus AirAsia Points during the Event Period. The total daily cap of Bonus AirAsia Points allocation is three hundred fifty thousand (350,000) points on 12 December 2024 and three hundred twenty five thousand (325,000) points on 13 December and 14 December 2024 respectively.
- b. Participants are allowed to perform multiple transactions, however only the first transaction will be awarded the Bonus AirAsia Points. For clarity, each Participant is capped to a five hundred (500) Bonus AirAsia Points throughout the Event Period.
- c. All Bonus AirAsia Points earned through this Event will be credited into the eligible Participants' respective AirAsia member account within twenty one (21) days (or any other period as the Organiser deems appropriate) after the end of the campaign, subject to the Organiser receiving all information as deemed necessary. This is subject to the exclusion of invalid, cancelled or exchanged transactions where no Bonus AirAsia Points will be awarded at the Organiser's discretion.
- d. Notwithstanding the standard validity of AirAsia points as stipulated within the AirAsia rewards terms and conditions can be found at www.airasia.com/rewards. The Bonus AirAsia Points earned through this Event are only valid for a period of six (6) months from the date such Bonus AirAsia Points are credited into the eligible Participant's AirAsia member account. Any Bonus AirAsia Points not utilised within its validity period will lapse without notice or liability.

12. BIGPAY Promo (MALAYSIA ONLY) mechanism:

- a. The BIGPAY Promo is only applicable to Participants in Malaysia. The BIGPAY RM5 Voucher is subject to further Specific Terms and Conditions which are available at <https://www.airasia.com/aa/pdf/about-us/Terms-and-Conditions-of-the-BigPay-Lite-MYpdf.pdf>.
- b. In addition to the BIGPAY RM5 Promo, there are also events organised by BIGPAY Malaysia Sdn. Bhd., such as the 1 Million AirAsia Points Raffle, the Mystery Flights Raffle, and Bonus AirAsia Points made available. Participation of these events are subject to further Terms and Conditions which are available at <https://bigpayme.com/more/promos/2024-big-year-end-rewards/>.

13. BIGPAY Promo (THAILAND ONLY) mechanism:

- a. This promotion is only applicable to Participants in Thailand.
- b. The BIGPAY Promo (Thailand) is subject to further Specific Terms and Conditions which are available at <https://bigpayme.com/th/promos/thb100-off-airasia-flights/>.

14. Duty-free discount mechanism:

Participants who adhere to the Event Mechanism below during the Event Period are eligible to redeem a 30% storewide duty-free discount for the purchase of duty-free products made through the duty-free platforms which can be found at <https://www.airasia.com/dutyfree/en/gb> during the Event Period by manually entering the promo code "GIFT30" ("Duty-free Promo Code") subject to a minimum spend requirement.

- a. Participants must perform a successful purchase (fully paid and confirmed) on

- duty-free products during the Event Period.
- b. The Duty-free Promo Code shall be awarded on a first-come-first-serve basis and subject to the availability throughout the Event Period.
- c. The Duty-free Promo Code can only be applied for AK, D7 & QZ flights for inflight pre-book purchases.
- d. This Duty-free Promo Code is not for sale, non-refundable, non-exchangeable, non-transferable and are not redeemable for money, money's worth or other discount.
- e. The Duty-free Promo Code cannot be applied retrospectively to any past purchase(s) and/or transaction(s). Participants shall be responsible to ensure that the Duty-free Promo Code has been successfully reflected on the checkout page before completing the transaction.
- f. The value of the Duty-free Promo Code and the minimum spend amount is as stipulated in the table below:

Regions	Minimum Spend
Malaysia	MYR300
Indonesia	IDR1.2 million

- g. The final amount charged must be above the minimum spend requirement as stipulated above. The minimum spend requirement shall be based on the amount after deductions (if any) from usage of 'AirAsia points', credits, or any other applicable discounts and promotions.
- h. The Organiser is not obligated to honor the Duty-free Promo Code should the payment method be rejected for any reason whatsoever, without notice or liability.
- i. The Duty-free Promo Customer Terms and Conditions which can be found at <https://www.airasia.com/dutyfree/terms-and-conditions> also applies to this Event.

15. Asean Explorer Pass discount mechanism:

Participants who adhere to the Event Mechanism below during the Event Period are eligible to a 8% discount for the purchase of the Asean Explorer Pass during the Event Period by manually entering the promo code "**MOVE1212**" ("**Asean Explorer Pass Promo Code**") on the checkout amount at payment page with a promo code.

- a. Participants must perform a successful purchase (fully paid and confirmed) on the Asean Explorer Pass during the Event Period.
- b. Participants are limited to redeeming the Asean Explorer Pass Promo Code only once during the Event Period.
- c. For the avoidance of doubt, the Asean Explorer Pass Promo Code is only stackable with BIGPAY Promo (Malaysia) only.
- d. The Asean Explorer Pass Promo Code is applicable for the purchase in currencies of MYR, THB, IDR, PHP, SGD, USD only.
- e. The Asean Explorer Pass Terms and Conditions which can be found at <https://www.airasia.com/unlimited/en/gb/terms-and-conditions> also applies to this Event

Miscellaneous

- 16. The General T&C and other terms and conditions referred to herein may be amended from time to time, hence, you are advised to review it periodically to be aware of such modifications. In the event of any conflict or inconsistency between the

Specific T&C and any terms and conditions set forth in the General T&C or other applicable terms and conditions, the Specific T&C shall prevail.

- 17.** The Organiser is only a distributor of the AirAsia flights and hence, assumes no liability should there be any loss or damages as a result of any act or omission or negligence on the part of AirAsia flights in the course of its performance and the Participant will be subjected to the terms of carriage, fare rules and conditions of the Flights.
- 18.** This Specific T&C are governed by the laws of Malaysia and subjected to the jurisdiction of courts in Malaysia.

**Appendix 1:
Selected Routes that provide All-In Fare**

Point of Sale Countries	Eligible Routes
Malaysia (MY)	<p>Fly from Kuala Lumpur to:-</p> <ul style="list-style-type: none"> a. Calicut b. Nha Trang c. Nairobi d. Jaipur e. Lucknow f. Kozhikode g. Chiang Rai h. Changsha i. Chongqing j. Hangzhou k. Beijing (Daxing International Airport) l. Shanghai m. Xi'an n. Hokkaido o. Osaka p. Phnom Penh q. Chengdu r. Sydney <p>Fly from Kota Kinabalu to:-</p> <ul style="list-style-type: none"> a. Ho Chi Minh City b. Jakarta c. Bali d. Subang e. Guangzhou <p>Fly from Kuching to:-</p> <ul style="list-style-type: none"> a. Jakarta
Thailand (TH)	<p>Fly from Bangkok (Don Mueang) to:-</p> <ul style="list-style-type: none"> a. Changsha b. Hangzhou c. Kaohsiung d. Kunming e. Beijing (Daxing International Airport) f. Wuhan g. Xi'an h. Chongqing i. Nha Trang <p>Fly from Phuket to:-</p> <ul style="list-style-type: none"> j. Singapore <p>Fly from Chiang Mai to:-</p> <ul style="list-style-type: none"> k. Hong Kong

<p>Indonesia (ID)</p>	<p>Fly from Jakarta to :-</p> <ul style="list-style-type: none"> a. Kuching b. Brunei c. Kota Kinabalu d. Johor Bahru e. Kuching f. Hong Kong g. Phnom Penh <p>Fly from Bali to:-</p> <ul style="list-style-type: none"> a. Perth b. Cairns c. Singapore d. Kota Kinabalu e. Phuket
<p>Singapore (SG)</p>	<p>Fly from Singapore to:-</p> <ul style="list-style-type: none"> a. Siem Reap b. Bali

<p>Cambodia (KH)</p>	<p>Fly from Phnom Penh to: -</p> <ul style="list-style-type: none"> a. Siem Reap b. Jakarta <p>Fly from Siem Reap to: -</p> <ul style="list-style-type: none"> c. Singapore
<p>China (CN)</p>	<p>Fly from Chongqing, Changsha, Hangzhou, Beijing (Daxing International Airport), Shanghai, Xi'an to: -</p> <ul style="list-style-type: none"> a. Kuala Lumpur <p>Fly from Hangzhou, Kunming, Beijing (Daxing International Airport), Shanghai, Shantou, Shenzhen, Wuhan to: -</p> <ul style="list-style-type: none"> a. Kota Kinabalu <p>Fly from Shenzhen to: -</p> <ul style="list-style-type: none"> a. Penang <p>Fly from Chongqing, Hangzhou, Kunming, Beijing (Daxing International Airport), Wuhan, Xi'ani, Changsha to: -</p> <ul style="list-style-type: none"> a. Bangkok (Don Mueang)
<p>Hong Kong (HK)</p>	<p>Fly from Hong Kong to : -</p> <ul style="list-style-type: none"> a. Bali b. Jakarta

Australia (AU)

Fly from Sydney to:

- a. Kuala Lumpur

Fly from Perth to:

- a. Bali

Fly from Cairns to:

- a. Bali