# Specific Terms & Conditions for GO FACES Campaign

- 1. This GO FACES Campaign ("Campaign") is organised by AirAsia Com Travel Sdn. Bhd. (Company No: 201301020508) ("Organiser").
- 2. The Campaign will commence from 00:00 (GMT+8) on 01 May 2023, and end at 23:59 (GMT+8) on 31 May 2023 ("Campaign Period"). The Organiser reserves the right to amend or extend the duration of the Campaign at any time as it deems fit without prior notice and/or liability to any participant ("Participants").

## **Campaign Requirements**

- 3. To qualify and participate in this Campaign, the Participants must fulfil the following requirements during the Campaign Period ("Campaign Requirements"):
  - (a) must be a valid and existing airasia member (having subscribed and registered for membership under the loyalty and rewards program operated by BigLife Sdn. Bhd. ("BL") under the name "airasia rewards Program") and have a unique registration number known as the "airasia member ID" issued by BL at the point of participation in the Campaign. In the event the Participant is not a registered airasia member at the time of the Campaign Period, the Participant is required to sign-up as an airasia member via <a href="https://www.airasia.com/en/gb">https://www.airasia.com/en/gb</a> or airasia Super App mobile application (collectively referred to as "Dedicated Platforms") before participating in the Campaign; and
  - (b) successfully enrol AirAsia FACES as a first-time registrant with a personalised QR code generated.

### Campaign Mechanism

- 4. By fulfilling the Campaign Requirements, the Participants who adhere to the following campaign mechanism during the Campaign Period ("Campaign Mechanism") will stand an opportunity to receive a complimentary AirAsia flight tickets:
  - (a) Go to "FACES" page on airasia Super App mobile application;
  - (b) Tap "Get Started" and "I'm Ready";
  - (c) Take a selfie;
  - (d) Scan your passport or national ID and complete the authentication process; and
  - (e) Personalised QR code will be generated as proof of successful FACES enrolment.
- 5. The Participants only allowed to perform one (1) FACES enrolment during the Campaign Period to stand an opportunity to win the Prize.

#### **Announcement of Winner**

- 6. Subject to the Campaign's Terms and Conditions as specified herein ("Terms and Conditions"), eleven (11) Participants who strictly follow the Campaign Requirements and Campaign Mechanism will be selected as the Winners of this Campaign ("Winners").
- 7. The Winners shall be notified by the Organiser through his/her registered email address under his/her airasia member ID and in-app push notification on the Dedicated Platforms on 15 June 2023 ("Winner Announcement Date").
- 8. One (1) Winner will be entitled to receive a pair of return AirAsia flight tickets from Kuala Lumpur to Bangkok in the form of flight voucher code ("Grand Prize"), whereas the remaining ten (10) Winners will be entitled to receive a pair of return AirAsia flight tickets from Kuala Lumpur to Langkawi in the form of flight voucher code ("Special Prize"). Both Grand Prize and Special Prize shall be collectively referred to as "Prize"). For clarity purposes, the Prize will be sent to the Winners through their respective email address under his/her airasia member ID.
- 9. For Prize redemption purposes, the Winners shall adhere to the validity period and any applicable terms and conditions that are clearly stipulated on such flight voucher upon receipt of the Prize, failing which the Organiser shall not be liable for Winner's failure to redeem the Prize.
- 10. In the event the original Prize offered is not available, the Organiser reserves the right in its sole discretion to substitute or replace the Prize from time to time with another prize of similar value without prior notice to the Winners. For the avoidance of doubt, such prize and its value shall be determined by the Organiser at its own discretion.

### <u>Miscellaneous</u>

- 11. In addition to the Terms and Conditions as specified herein, the Campaign's General Terms and Conditions which can be found at <a href="https://www.airasia.com/aa/rewards/en/gb/campaign-general-terms-and-conditions.html">https://www.airasia.com/aa/rewards/en/gb/campaign-general-terms-and-conditions.html</a> ("General T&C") will also apply to this Campaign. The General T&C may be amended from time to time, hence, you are advised to review it periodically to be aware of such modifications. In the event of any conflict or inconsistency between these Terms and Conditions and any terms and conditions set forth in the General T&C, these Terms and Conditions shall prevail.
- 12. These Terms and Conditions of the Campaign are governed by the laws of Malaysia and subjected to the jurisdiction of the Courts of Malaysia.